

## C\_LCNC\_02

1. What is a characteristic of a low-code / no-code development platform?

Ability to import spreadsheet data using OCR technology

An environment in which professional developers coach citizen developers on how to build simple applications

Visual drag-and-drop components for creating a user interface ✓

Ability to import images and automatically convert them into code-based components

2. Besides appathons, what are some ways you can grow the citizen developer community in your organization? Note: There are 3 ✓ answers to this question.

Company-sponsored incentives ✓

Dedicated low-code / no-code days ✓

Live app building sessions ✓

Positive peer pressure

Discussion channels and forums ✓

3. What are some data sources you can add in SAP AppGyver? Note: There are 3 ✓ answers to this question.

External hard drive ✓

REST API direct integration ✓

Google Firebase/Cloud Firestore ✓

Microsoft Access

OData integration ✓

4. What are some features of prebuilt packages in SAP Process Automation? Note: There are 2 ✓ answers to this question.

Predetermined decisions ✓

Templated automations ✓

Visibility dashboard ✓

Enhanced user interface

5. What is shadow IT?

Use of internally developed hardware or software by a department or individual with the knowledge of the organization's IT or security group

Use of any technical workaround or software application without the knowledge of the organization's IT department ✓

Use of third-party technology systems, devices, software, applications, and services with IT department approval

6. What are some benefits of using Forms? Note: There are 2 ✓ answers to this question.

Create and share email templates easily ✓

Create an interactive UI easily

Create documents for processes easily ✓

Streamline business process approvals easily ✓

7. What must you do every time you want to modify a component in the SAP AppGyver component template editor?

Complete the logic flow for your app.  
Select the component you want to edit. ✓  
Select the component template editor icon.  
Ensure you have enough space on your hard drive.

8. What do you call a micro business process with many variants that are customized to individual situations?

Long side process  
Long lead process  
Long legged process  
Long tail process ✓

9. What are some characteristics of business processes? Note: There are 3 ✓ answers to this question.

Empowerment ✓  
Visibility  
Efficiency ✓  
Competitiveness  
Effectiveness ✓

10. What are digital experience (DX) service tools used for? Note: There are 3 ✓ answers to this question.

To provide access to system databases ✓  
To manage role-based access to info and apps ✓  
To design and create simple automations  
To create personalized and engaging workspaces ✓  
To improve discovery and sharing of data ✓

11. In which modes does SAP Process Automation usually deliver Robotic Process Automation? Note: There are 2 ✓ answers to this question.

Attended mode ✓  
Automatic mode  
Unattended mode ✓  
Manual mode

12. What are some key facts about the global shortage of IT professionals? Note: There are 2 ✓ answers to this question.

Economists predict that digitization will stall due to a lack of developers. ✓  
69% of ✓

employers reported having difficulty filling tech positions in 2020.

The deficit of skilled IT workers is predicted to reach 85 million by 2030.

There is a worldwide lack of access to IT education and training.

13. What resources do you need when organizing a citizen developer appathon? Note: There are 3 ✓ answers to this question.

Management investment in audiovisual equipment ✓  
Solution expert colleague(s) to be the organizer(s) ✓  
Pre-reading materials and practice exercises ✓

Line of business (LoB) expert input about appathon outcomes  
Virtual setup for about 10 colleagues, including 2 moderators ✓

14. What is the SAP AppGyver user interface composed of? Note: There are 2 ✓ answers to this question.

- Groups ✓
- Views ✓
- Activities
- Components ✓

15. What is the ultimate goal of a well-defined business process?

- To reduce lead times
- To improve employee morale
- To reduce complacency
- To improve profitability ✓

16. What can SAP Process Automation do? Note: There are 2 ✓ answers to this question.

- Automate high-value activities ✓
- Simplify automation ✓
- Record UI interactions
- Eliminate IT oversight

17. What capability does the SAP Work Zone application launchpad deliver?

- Integration of existing software packages across all devices
- Optimization of the user experience via mobile apps
- Establishment of central access to applications, tasks, and processes ✓
- Use of digital tools and services to customize workspaces

18. What can block companies from implementing low-code / no-code and citizen development? Note: There are 3 ✓ answers to this question.

- Lack of overarching strategy ✓
- Inadequate training opportunities ✓
- Resistance to change
- Poor tracking of software in use ✓
- Lack of available low-code / no-code tools on the market

19. What are some of today's digitization challenges? Note: There are 3 ✓ answers to this question.

- Failure to upgrade all employees' hardware and software ✓
- Complex IT landscapes ✓
- Volatile market conditions ✓
- Large and complex organizational structures ✓
- Limited IT and development resources

20. Which of the following tools can businesses use to hyperautomate their processes?

Note: There are 3 ✓ answers to this question.

- Artificial Intelligence (AI) ✓
- Robotic Process Automation (RPA) ✓

Machine Learning (ML) ✓  
REST APIs  
Information Landscape Management (ILM)

21. What is JSON?

A technical user interface  
Proprietary software owned by SAP  
A data format for APIs ✓  
An open API standard

22. What does the visual logic canvas in SAP AppGyver let you do? Note: There are 2 ✓  
answers to this question.

Create or modify UI components. ✓  
Enter logic flow data and define variables.  
Use input and output nodes to connect logic flow functions. ✓  
Build out logic flow functions in a sequence ✓

23. In your SAP AppGyver app, how do you display the data from an API?

Copy-paste the JSON data into a browser  
Select data filtering criteria  
Bind the data to UI components ✓

24. Which workspace type can NEVER be accessed by other users?

Private  
Public  
My Workspace ✓  
External